**GENERAL PRINCIPLES OF OUR EDUCATION PROGRAM**

|  |
| --- |
| * Staff participates in the education
* Handouts are provided
* Names and phone numbers of contact people are provided
 |

**LESSONS LEARNED**

|  |  |
| --- | --- |
| * **Interdisciplinary:**
	+ provides different perspectives
* **Allocate staff time:**
	+ provides commitment
	+ shifts/weekend
	+ paid/unpaid
* **Collaboration provides:**
	+ listening, validation
	+ parents as equal partners
	+ consistent personal outreach
 | * **Visibility:**
	+ encourages staff engagement
	+ encourages attendance
	+ encourages communication
	+ increases credibility
 |